



ADMIRATION FOR

**IMBUKO**<sup>®</sup>  
*family vintners*

## IMBUKO WINES DELIVERY & RETURN POLICY

### **BUYING OR ORDERING WINE ONLINE**

Before you purchase wine, you need to register your address and create a profile. Kindly follow the instructions.

- At Imbuko our wines are packaged in cases of 6 bottles each.
- Prices are quoted per case of 6 and final purchases may only be in multiples of 6 when checking out.
- The billing address will be used for delivery unless the user or shopper enters a specific shipping address during registration.
- Delivery costs will depend on whether your delivery address is covered by our standard delivery rates and regions. If the address is not covered by our standard rates or regions please contact us directly at [info@imbuko.co.za](mailto:info@imbuko.co.za)
- Please find our standard delivery rates and regions below.
- Delivery schedule at standard delivery rates is 3 to 5 working days. For areas and orders not covered by our standard delivery rates, delivery time and price will be calculated individually. We are here to help, please send any queries to [info@imbuko.co.za](mailto:info@imbuko.co.za) and we will be of assistance as soon as possible.

### **STANDARD DELIVERY RATES AND REGIONS**

#### **MAIN CENTRES**

Johannesburg, Pretoria, Durban, Cape Town, Port Elizabeth, East London, George, Bloemfontein

DESTINATION	PER 6 BOTTLE CASE
Pretoria	R105.00
Durban	R105.00
Bloemfontein	R105.00
Johannesburg	R105.00
Cape Town	R105.00
Port Elizabeth	R105.00
East London	R105.00
George	R105.00
<b>Per additional case</b>	<b>R70.00</b>

#### **REGIONAL CENTRES**

Welkom, Witbank, Richards Bay, Pietermaritzburg, Newcastle, Ladysmith, Kimberley, Klerksdorp, Secunda, Vereeniging, Rustenburg, Paarl, Worcester, Vredendal, Uitenhage, King Williamstown etc. Please contact Imbuko if you are uncertain of any destinations.

R127.00 per 6 bottle case
R93.00 per additional 6 bottle case

**SOUTH AFRICA**

*sustainable*  *agriculture*

TEL: +27 (0)21 873 7350 • FAX: +27 (0)21 873 7351 • PO Box 810, WELLINGTON, 7654  
WINES@IMBUKO.CO.ZA • WWW.IMBUKO.CO.ZA • REG. NO. 2003/024426/07 • VAT: 4640213858

DIRECTORS: TB VAN ZYL • SM SINGH • DR. PJ ZENZEN • SM SINGH

## REFUND POLICY

Imbuko Wines will always strive to provide the best possible service but as we are human, mistakes do happen. If you experience any problems with your order, we will gladly rectify the problem free of charge, provided the original wines delivered are returned to Imbuko Wines (we will collect).

At Imbuko Wines we strive to stock wines of the highest quality and value but we unfortunately will not exchange or refund opened wines that did not suite your personal taste or preference. We offer a 100% money back guarantee on unopened orders that you are not satisfied with, provided the original wines are returned to Imbuko Wines. If you need advice on wine selection before purchase, please don't hesitate to contact [info@imbuko.co.za](mailto:info@imbuko.co.za) for a quick and meaningful response.

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